**The procedure of changing the natural gas supplier**

As it is provided by Order 47/2007 and Order 47/2008:

The steps of the process of changing the supplier by the household/non-household customers are the following:

1. Choice of the new gas supplier

The natural gas customer has the right to choose the type of supply contract and, depending on it, the gas supplier for each place of consumption.

If the customer chooses the regulated natural gas supply, it shall only address the supplier who, according to the license, carries out regulated gas supply contract in the area of the administrative-territorial unit where the customer`s place of consumption is located.

The distribution operators are required to display the list of licensed natural gas suppliers at their premises.

If the customer opts for the negotiated natural gas supply, it shall consult the list displayed at the headquarters of the gas distribution operator or the list displayed on the website of the National Regulatory Authority for Energy.

1. Conclusion of the supply contract with the new supplier and termination of the supply contract with the current supplier

The natural gas customer and the new supplier conclude the supply contract taking into account the term for unilateral termination, in order to terminate the contract with the current supplier.

The natural gas customer is not entitled to simultaneously carry out a regulated supply contract and a negotiated supply contract for the same place of consumption.

In the situation of switching from the regulated supply to the negotiated supply, the customer requests the current supplier to terminate the regulated supply contract within 30 days prior notice.

The unilateral termination of the regulated supply contracts on the initiative of the natural gas customer becomes effective under the condition of paying all the payment obligations, except for those which are subject of litigation in the courts.

In the situation of changing the supplier under negotiated terms of supply, the customer shall notify the current supplier on the intention to terminate the negotiated supply contract concluded, in compliance with the unilateral termination term and conditions stipulated in the negotiated supply contract.

1. Notification of the distribution/transport operator and transfer of reserved capacity

The new supplier notifies the distribution/transport operator that it shall become the customer`s supplier from the date agreed by the two parties.

The notification shall be transmitted with at least 5 calendar days before the new supplier starts supplying natural gas to the customer.

The current supplier and the new supplier notify the distribution/transport operator of the surrended/acquired capacity of the gas supplier customer who change the supplier.

The framing of the customer in a certain category of customers does not change as a result of changing the natural gas supplier.

1. Determination of the customer`s gas meter index

The distribution/transport operator agrees and records together with the current supplier and the new supplier on the index of the gas customer meter from the day in which the new supplier starts to supply natural gas to the customer.